

If failure occurs while installing our printer driver on Windows 8, please follow the steps as below:

1. Place the mouse in the lower right corner ,

Choose **"SETTINGS"**....Select **"Change PC Settings"**.... Then **"GENERAL"**..... Go to the bottom and select **" ADVANCED STARTUP"**.... Click **"RESTART NOW"**....Then select **"TROUBLESHOOT"**-----> **"ADVANCED OPTIONS"** -----> **"STARTUP SETTINGS"** and select **"RESTART"**.

2. When the computer reboots, Press the key **7** for "Disable driver signature enforcement".

3. Install our printer driver again. If there is any warning message coming out , please select **"continue anyway"** (like on windows xp,windows vista,windows 7).